

Glide-Lock Home Interiors Collection® XL Series Warranty

EXCLUSIVE LIMITED WARRANTY

MANUFACTURING DEFECTS:

Glide-Lock Home Interiors Collection® warrants that this product is free from manufacturing defects and will replace or repair any defective planks at no cost to you, subject to the provisions in this document.

LIFETIME EXCLUSIVE STRUCTURAL WARRANTY:

Glide-Lock® will replace or repair any defective plank that delaminates (separates due to poor bonding) at no cost to you for as long as you own your home, subject to the provisions in this document. Any obvious defects installed, are the responsibility of the person installing the floor, and would not be covered by this warranty.

30mil WEAR LAYER LIMITED LIFETIME WARRANTY/50-YEAR LIGHT COMMERCIAL WARRANTY:

Definition of Limited Lifetime Warranty:

WITHIN 5 YEAR: Full credit for defective material/100 percent of reasonable labor costs for replacement of the defective material.

YEARS 5-9 YEARS: Full credit for defective material/50 percent of reasonable labor costs for the replacement of the defective material.

10 YEARS AND AFTER : Full credit for defective material/No labor reimbursement.

This Warranty is non-transferable and applies to the original purchaser when purchased from an authorized dealer.

Proof of purchase required. In all cases, Glide-Lock Home Interiors Collection reserves the right to inspect the flooring and to remove a sample for analysis, if necessary.

limited warranties are valid provided flooring is installed and maintained in accordance with installation and maintenance guidelines provided. Glide-Lock reserves the right to deny applicable replacement labor charges if original flooring was not installed by a professional flooring installer.

RESIDENTIAL NO WEAR-THROUGH WARRANTY:

We warrant the finish will not wear through for the specified years after date of purchase. We will replace or repair worn planks at no cost to you when installed as an interior residential floor, subject to the provisions in this document.

LIGHT COMMERCIAL NO-WEAR THROUGH WARRANTY:

Glide-Lock warrants that in the event the flooring supplied to the original purchaser wears-out from normal foot traffic in an approved commercial setting within 50 years of the date of purchase, the defective material will be replaced free of charge ("Wear-out" means the pattern and color of the floor is removed, caused by the

removal of the protective wear layer.) To receive replacement planks, defective material must be confirmed and reported in writing to the retailer from which flooring was purchased within the applicable warranty period.

SCOPE OF LABOR LIABILITY: Under the following guidelines, we will reimburse reasonable labor charges to replace defective planks; if the original floors were installed by a professional flooring contractor (receipt/payment of installation is required).

WITHIN 1 YEAR: 100 percent of reasonable labor

YEARS 2-5: 50 percent of reasonable labor

AFTER 5 YEARS: No labor reimbursement

PROVISIONS

This Warranty is non-transferable, and applies to the original purchaser when purchased from an authorized dealer. Proof of purchase required. In all cases, we reserve the right to inspect the flooring and to remove a sample for analysis, if necessary. We also reserve the right to accept or deny any labor charges, if flooring is not installed by a professional flooring installer. Glide-Lock®
www.GlideLock.com

THIS WARRANTY DOES NOT COVER DAMAGE OR DEFECTS RESULTING FROM OR IN ANY WAY ATTRIBUTABLE TO:

1. The installation or suitability for installation. All warranties regarding installation or suitability for installation are the responsibility of the installer and/or your dealer.

Flatness Tolerance: 3/16" in 10'

Structural Integrity: Subfloor must be clean, dry, and secure, with no loose boards, no bumps, no textures, or significant dips or gaps between boards.

Wood Subfloor- Relative Humidity (RH) below 75-85% (ASTM F2170)

Concrete Subfloor- Relative Humidity (RH) Typically 75% to 80% using in-situ probes

Moisture Content (MC): Generally recommended to be below 12-14%,

2. Minor shading variances, color or texture differences not represented in dealer showroom samples.
3. Obvious defects or shading issues after installation. It is the responsibility of the installer to inspect the flooring prior to installation.
4. Improper storage, handling, or acclimation of the flooring.
5. Scratching, denting, fading, or loss of gloss over time. All flooring will scratch, dent, or lose gloss over time.
6. Mold or moisture problems underfloor caused from: sub-floor moisture, plumbing leaks, liquid spills, flooding, and etc.
7. Damage from fire, burns, or intentional abuse.
8. Settlement or movement of the structure (sub-floor or floor joists) to which the flooring is attached.
9. Variations in color, grain, and markings that exist in the flooring when new, or that develop over time due to sunlight or other UV exposure or aging.
10. Staining from food and drink items.

12. Indentations or damage caused by improper rolling loads, castor-wheels, chairs or other furniture without proper floor protectors.

NOTES:

Like all flooring, this flooring can be scratched, lose gloss over time, or fade due to exposure to direct sunlight.

Please keep in mind that pets, grit, and some children's toys can scratch your floor. Use furniture pads under heavy furniture to spread the load over a larger area; use felt or other soft protectors under chair legs; small area rugs are helpful for removing grit from shoes (both inside and outside), and protecting areas in front of sinks, stoves, and other areas that are subject to higher traffic or pivotal loads. Never push or pull heavy furniture or appliances across the floor.

This writing is the complete and exclusive statement of the Warranty, and is in lieu of all other expressed, implied, and/or statutory warranties. We assume no liability for incidental or consequential damages. The sole remedy provided herein at our discretion, is the repair, or replacement for defective products.

Glide-Lock Mfg, Inc. will determine what is defective and not the customer. This warranty has no cash value and cannot be transferred from the original purchaser named on the invoice of sale. Warranty is limited to repair or replacement of the planks at the sole option of the manufacturer. Claim compensation (if approved and/or authorized) is limited to the specific area which is deemed to be valid under the claim.

Glide-Lock reserves the right to substitute a discontinued product with the most similar color available at the time your claim is submitted. If a flooring color is discontinued this warranty shall become null and void.

Glide-Lock Mfg, Inc.
SPECIMEN

Customer Name: _____ Customer signature: _____

Address: _____ City: _____ State: _____ Zip: _____

Phone : _____ Manufacturer Invoice # _____

Dealer Name: _____ Date: _____

This warranty must be completed and filed with the manufacturer within 30 days of your flooring delivery to be valid Email - Warranty@GlideLock.com or Mail to:
Glide-Lock Mfg, Inc. Warranty Dept.
3916 N Potsdam Ave Suite 231 Sioux Falls, SD 57104