

Customer feedback form - Entry #4235

Name Ray [REDACTED]
Company Name Glide-Lock
Email [REDACTED]
Phone [REDACTED]
Address [REDACTED]
City, State and Zip Code Ocala, FL 34481
Please select the products that you purchased. Please check all that apply Kitchen Cabinets Quartz counter tops
What was the deciding factor to order your products from our company? Please check all that apply Price Quality Staff friendliness
Did you receive other quotes? If so how did we compare 31-55% less
How likely will you refer our company to a friend or family member Already have
Value of products purchased: As expected
If you were unhappy Please explain your unhappiness with your purchase and how we can help Even though I am not supposed to comment on the installation process, I still think it's relevant to mention the I am unhappy with the seam on the countertop. Update - Countertop seam has been fixed, looks Great!
How would you rate your overall company experience? Good
Any rating less than very good please explain Again, understanding that this is a product survey, the overall quality of cabinets and countertops is very good, but there are a couple of visible issues in the end that won't allow me to say "very good". I will address in the installation survey, as I understand that is where it belongs, but the quality of installation flows directly to overall quality of product - at least in my mind.
We appreciate you sharing your feedback. For your privacy we will redact your last name, street address, phone and email. If you check the box no redaction necessary we will ONLY provide your information to potential clients who may ask for reference contact. Please do not display my name, address, email and phone private